



## **Letters from Our Family of Customers:**



**Because it is important to you, it is important to us.**

**Customer service is the top priority at  
Covenant Kitchens & Baths, Inc.**

**We will work with you at every step and do everything  
to make your project run as smoothly as possible**

**That is our promise!**

**Read what our family of customer's have said...**

Dear Gerard,

I want to thank you for all the incredible cabinetry work you did for our house. The kitchen is soooo beautiful. I still can't believe it's my kitchen. All the hours spent on the many details shows in every angle of the kitchen. You managed to put everything on my wish list into an exquisite kitchen. It is truly perfect!

We love the way all the bathrooms came out, too. The powder room is like a little jewel. The girls love all the drawers you were able to fit in their bathroom and the towel space is wonderful.

The master bath came out so amazing. The mirrored shallow cabinets came out perfectly, more space inside than I expected. We also liked the drawers under the sinks and the tub surround is so elegant.

Thank you and your great staff again. It was an enjoyable and rewarding experience to work with you. We hope to work again with you in the future.

Sincerely,  
Bonnie & Al Solis

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Dear Gerard, Eric, Kira, Mike and Bob,

Thank you so much for the gift basket. We are all enjoying the unique food items.

Thank you also for our beautiful kitchen. The entire experience was a pleasant one. This was due to all the wonderful people who guided us through the planning, kept us within our budget and made it a reality.

We truly enjoyed meeting and working with all of you. It was always a pleasure having you in our home.

Sincerely,  
Beth and Charlie  
Guilford

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Dear Gerard,

Fred and I wish to thank you for your thoughtfulness, we truly mean everything we say about Covenant. Our experience with you and your staff brought us great pleasure and satisfaction we love to tell everyone about it!!! And we love our beautiful kitchen. Thanks Again.

Sincerely,

Linda Bredice

Gerard et al,

Much, much "Thanks" for the beautiful basket we received this weekend but more importantly "THANK YOU" for the beautiful kitchen you created for us.

Every time Lucille and I walked into the kitchen we marvel at how much we love the kitchen.

We have built 4 homes in the last 30 years and we never worked with a better group of professionals than the Covenant team.

Thanks again for everything!!

Warm regards.... Austin and Lucille  
Old Saybrook

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Dear Gerard,

Thank you very much for having the breakfast basket delivered to us. It was a nice surprise and we can't wait to have the family here for brunch.

We're really happy with the new look in our kitchen and have had many compliments on the counter and backsplash. Initially, it seemed like a relatively small project, but we were going around in circles trying to explore options for ourselves. You and your crews were able to put it all together for us. Everyone was prompt, neat, creative and fun to work with.

Thanks again,  
Arnie and Althea  
East Haddam

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Dear Gerard,

Al and I have been helping a friend "house hunt" and we always leave these homes saying "Boy we love our kitchen!!"

Your "EARS" must be ringing. All these years later and we are still singing your praises!!! The kitchen you designed for us has housed many family gatherings, many wonderful meals and many great memories.

I know this must be odd getting a note all these years later but I thought your work needed to be recognized and complimented.

Peace & Health to you and yours,

Al & Deneill Pascarelli  
Norwalk

Dear Gerard & Company,

It's hard to believe that this month marks the 7-year anniversary of the start of our kitchen renovation! And we still love it!!! I still marvel at how Covenant Kitchens transformed our dingy, drab, cramped and UGLY space into a beautiful gourmet kitchen that has even inspired Craig to start cooking!!!

Our only regret is that:

- A) We did not have the upstairs bathroom done by your team at the same time as the kitchen...
- B) That we did not have Covenant do the bathroom job when we finally got around to it 3 years ago.

This was a classic case of "penny-wise, pound-foolish."

I felt at the time that we could not afford to go with Covenant, much as we would have liked to. What a mistake! To save a few thousand dollars, we got an uninspired design and shoddy craftsmanship. I hate it. Unfortunately, unless we win the lottery, we cannot re-do it again.

I just want you to know, however, that our kitchen continues to give us (and our friends and family, who refuse to go in the living room, anymore...) a great deal of pleasure.

Thank you again. Craig and I send our best wishes to all of you and your families.

Sincerely,

Barbara Dedman

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December 18, 2007

Dear Gerard, Eric and Kira-

We often get very nice comments about our kitchen cabinets. More importantly we enjoy them everyday and they would not have been so well designed and laid out without all of your help...thank you again for your contributions to the part of our house that is the center of our daily lives.

I look forward to having a project that will enable us to work together again.  
Merry Christmas and Happy New Year to you.

Billy, Jan and Hunter Budd  
Billy Budd Architectural Design LLC  
Madison, CT

Dear Covenant Kitchens & Baths,

We are thrilled with our cabinetry. We came back to Covenant after deciding on another cabinet maker. We are very happy we did. Our experience with you was beyond the beyond in the satisfactory department.

To begin, your design skills are impeccable. You, and your staff, presented us with a professional plan that was easy to visualize. From there, your input along with your ability to understand what we were looking to achieve, was exceptional. Through our many conversations, we were able to achieve even more than we had hoped for. The cabinetry is absolutely beautiful, and the layout is perfect. We love our new kitchen, and it is not even completed.

Each time I called your office, I was treated professionally, courteously, and quickly. I never had to leave more than one message. I never was left without an answer to my question without a time line as to when it would be answered. I always left with the feeling that I was a valued customer, as I am sure each and every one of your customers can attest to. These are qualities which used to be expected, but in today's world they are unfortunately rarely found. I cannot say enough about the level of customer service we received-it is certainly a strength of Covenant Kitchens. I am sure you know this, but it's always nice to hear it from a customer.

As you know, this project was an extensive one, and I can honestly say that our dealings with you and your staff were by far the best part of the project. We will certainly recommend Covenant (and in fact already have), hands down we will contact you should our own need ever arise.

Thank you again for a job well done.

Regards,  
Kathy Kramer  
E. Haddam, CT.

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Dear Covenant Kitchens & Baths,

Thanks for the great job! Every single person we dealt with was courteous and professional. We especially pleased with the speed with which the entire job was completed – yet full attention was given to every detail. We're enjoying our new bathroom! Thanks again for making this a pleasant experience.

Mr. & Mrs. Nardino  
Madison, CT.

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Dear Gerard,

We are really enjoying our new kitchen! It's amazing how much knocking down that wall has really opened up the whole back of the house. We are pleased that the bump out was so well incorporated into the design, especially with the soffit and the angled corners. The huge center island is used constantly. The cabinets and drawers make efficient use of the space. Thanks for giving us the confidence to tackle such a major project. We especially appreciated how hard you all worked to keep our adventure moving along close to schedule.

Sincerely,  
Joan and Dave Andersen  
Old Saybrook

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Dear Everybody,

Congratulations! You deserve all the good recognition and awards for your design and service. We continue to enjoy our kitchen immensely, as does everyone else who comes into our house. Thank you for your help (and persistence with the arch). We enjoyed the collaboration. Best wishes for continued success.

Jane & Bob Quinby  
Branford

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Dear Gerard,

We are so pleased with our new kitchen and all of its space.

I was really impressed that Covenant Kitchens listened to our ideas. You definitely incorporated our thoughts while designing our kitchen.

Your expertise, professionalism, and hard work earned Covenant Kitchens our highest Recommendations!

Sincerely,  
Michael & Beth Crain  
Essex

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Dear Gerard, Eric and Kira,

We often get very nice comments about our kitchen cabinets. More importantly we enjoy them Every day and they would not have been so well designed and laid out without your help. Thank you again for your contributions to the part of our house that is the center of our daily lives. I look forward to having a project that will enable us to work together again. Merry Christmas and Happy New Year to you.

Billy, Jan & Hunter  
Madison

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Dear Covenant Kitchens & Baths,

Chris and I could not be happier with the exceptional quality and beauty of our Heritage cabinets. However, we are most pleased with the outstanding design service and installation of our kitchen provided by Covenant Kitchens and Baths.

Gerard was extremely patient and accommodating during the planning and design process. We changed our minds numerous times and Gerard was always very courteous, professional and patient. Also, we greatly appreciated Gerard's attention to detail and his respect for our many small (yet big) requests. In regard to the installation process, Adrian was always very pleasant and his workmanship was beautiful.

Sincerely,  
Christopher & Dana Wiegman  
Ivoryton, CT.

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Dear Covenant Kitchens & Baths,

Rick and I could not be more pleased with our gorgeous new kitchen! On our street five neighbors had new kitchens installed, all by other companies. I think one neighbor put it best when she said "we've all had our kitchens done and they are nice, but yours is truly beautiful!"

We were more than satisfied with the way all phases of design and construction went. You kept us posed every step of the way with what to expect when and that made a difficult situation seem easier. It is not easy to live without a kitchen and that makes us appreciate our new one even more. Thank you, Gerard, Eric, and Adrian, and everyone who helped! We love it!!!

Nancy & Rick Harwood  
Old Saybrook, CT.

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Dear Covenant Kitchens & Baths,

Gerard was very pleasant, helpful and easy to work with.

We look forward to having the mantle finished to match too, very soon.

Frank & Nancy Urban  
Old Saybrook, CT.

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Dear Gerard,

It was great to read the article in the Shoreline Times. Congratulations on your three wins in the NKBA design competition! We are friends with the Lintern's & have seen their beautiful kitchen. They are very pleased as we still are 7 years later.

Keep up the good work!

Fondly,

Dani Woods

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Dear Covenant Kitchens & Baths,

What can we say, the kitchen is beautiful! From the first day I walked into the showroom to completion, we were treated extremely well. Eric listened to my thoughts and helped me sort through my confusion. It was a big decision to part with a large eat at counter, but Eric worked to make sure I had the workspace I needed.

We have had a lot of work done here, by many contractors, never have we had the good luck of having people come when expected until the kitchen. Your service is exceptional. Adrian always answered my questions. What a nice person!! I felt he was part of our family, even for a short time.

I truly enjoyed dealing with a small family business. I met everyone and felt comfortable discussing the project with Gerard when Eric was not available.

Eric did a beautiful job designing the kitchen we want to thank you for making a very disruptive time as easy as possible to survive.

Sincerely,  
Alan & Jane House  
Clinton, CT.

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Dear Gerard,

Thank you so much for your generous and thoughtful gift certificate! We're anxious to visit the Clinton Winery as we have heard so many wonderful comments about it!

I also want to take this opportunity to thank you and your colleagues for doing such a beautiful job on our kitchen! Thanks to you, your helpful and patient staff, and the talented and conscientious crew that worked on our project-we have the kitchen of my dreams!

Please pass along our sincere gratitude to everyone who was involved!

Shelley & Steve Gregory  
Lyme

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Dear Gerard, Pamela, Eric, Kira, Mike and Gene,

We love our new bathrooms!! Thank you so much!!

Mike & Susan Townsley

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Dear Covenant Kitchens & Baths,

First of all, my kitchen is spectacular! I am very happy with the final out come of the project.

Getting to the point of completion was disappointing at times. Although we realized Heritage as to blame for much of the delay, it was hard to be patient at times – especially through the holidays.

The design of the kitchen and bar are superb – my hat off to Alisa! She is a real gem, very nice, sweet and talented!

We found the entire process of building a house to be very stressful – probably wouldn't do it again, but it did all come out well. Alisa was an understanding ear and always followed up (as did the rest of your staff) while others involved in the building process did not.

Gerard, you've got a great team there. I can't forget to mention Jason's excellent workmanship!

Sincerely,  
Mimi Shaw, Madison, CT.



Dear Covenant Kitchens & Baths,

Thanks so much for all of your hard work in making sure that our kitchen project was successful. We really appreciate all of your follow-up and organization, which made for a smooth process. It was comforting to know that you always had things “under control.”

We look forward to working with you again.

Sincere thanks,  
Hap, Belinda & Erik, Madison, CT.

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Dear Covenant Kitchens & Baths,

We are enjoying our new kitchen and are glad that you gave us the confidence to tackle such a large project. The totally new, efficient floor plan and the bump-out really opened up the back half of the house. We especially love the huge center island and use it constantly. All of the little design details make our kitchen special.

We always received prompt responses to any questions that we had or to problems that arose. We really appreciated how you all kept the project moving along.

Sincerely,  
Mr. & Mrs. Anderson, Old Saybrook, CT

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Dear Gerard & Staff,

Congratulations on the awards you’ve received this year. The quality your team delivers is very rare.

Communication at all levels of the project were excellent. I believe the quality of service was exceptional in today’s business environment. I look forward to completing future projects with you company.

Sincerely,  
Cindy Schoch  
Essex

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Dear Gerard & Staff,

We made a decision to remodel our outdated beach house kitchen. How could this be? achieved, we live in Bethesda, MD. and our cottage is in Old Lyme, CT. On a recommendation from an old time, friend, we contacted Covenant Kitchens and Baths. Gerard and his staff were most helpful (primarily by phone) during the planning stages. Once construction started workers were on the job everyday. We can’t praise the workmanship enough, especially, Dan, the carpenter – a perfectionist. Adrian, supervisor of the job was outstanding and always available when needed? Gerard, your workers were always courteous, on time, clean and offered us many good suggestions. We can not praise them enough and that goes for you, Gerard and your office staff.

We love our new kitchen.

Sincerely,  
Gloria Bruce  
Theresa Femia  
Old Lyme

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Dear Gerard,

We are very happy with Covenant Kitchens. Gerard & Jason were very professional and nice to work with. Our only problem was our kitchen was delayed since some of the cabinets had to be remade. But since you were all so nice, we could care less and we would absolutely recommend Covenant Kitchens to a friend.

Thank You,  
Dr. Van Lang  
New Cannan

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Dear Gerard,

The whole project went beautifully and the end result is wonderful. All workers were excellent, courteous and neat. Adrian ran the project smoothly while making the whole thing fun –what an asset he is.

Sincerely,  
Mr. & Mrs. Miller  
Essex

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Dear Gerard,

Overall, I am very please with how our kitchen came out. The design is spectacular, the cabinets and counters are very high quality, and the installation, workmanship (Jason) Is outstanding.

The only suggestion I would make to improve the experience is to be clearer about the price of the change orders.

Sincerely,  
Keiko Hsu  
Essex

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Dear Gerard, Jason, Adrian & Holly

Thank you all for my remarkable kitchen renovation. I am thrilled with every detail, its Beautiful and efficient and suits the genre of this 1920's house perfectly! Please know that I Appreciate all your efforts in making my dream kitchen a reality.

Jason is not only a skilled craftsman but also an artist. He is a pleasure!

Fondly,

Alyce Barlow  
Manchester

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Dear Covenant Kitchens & Baths,

Thanks so much for your prompt service and help with the kitchen! We absolutely love the finished kitchen and can't thank you enough for all your professional input, patience and vision in meeting our needs. Everyone is absolutely amazed at the transformation and to top it off Ron is a better cook than ever.

Thanks Again,  
The Cyrs', Guilford, CT.

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Dear Covenant Kitchens & Baths,

The installation and completion of our new kitchen has exceeded all our expectations. We want to thank you for all your help in making this come about. Your suggestions and expertise certainly made what seemed to us a very difficult undertaking turn out to be quite an easy transition.

Grace and I had shopped around before and after coming to Covenant and we walked away from each place feeling unsure that they would accomplish what we wanted. However, we were impressed by your professionalism, your dedication, and the wonderful helpful attitude that your company extended to us. You kept to all your promises, the timetable and your commitments.

The installation, by your contractor Bob Shumbo, was absolutely great. It has been a long time since I have witnessed a true craftsman at work. He cared as much as your firm cares in doing a professional job.

Again, we wish to thank you for doing a wonderful job; and, I would certainly recommend Covenant to anyone who wants to remodel his or her kitchens.

Sincerely,  
Mr. & Mrs. George J. Sohn  
Essex, CT.

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Dear Covenant Kitchens & Baths,

Any remodeling project is stressful, but working with Covenant was a breeze! From the planning stage to completion, there was never a problem. The delivery of materials was made on time, and work started and finished exactly as planned. Your willingness to allow us to do as much of the work as possible, cutting costs to get our budget was much appreciated. My great regret is that, due to job transfer, we were able to enjoy the finished product for only a few months. On the other hand, we were able to sell the house within 6 weeks, largely due to the quality of the new kitchen. That was no small feat, given the real estate market at that time. We had several offers on the house and our agent said the kitchen was the reason.

Thank you again, Gerard, to you and your father for all your hard work, Fred and I were completely satisfied and very happy with the results. We would recommend Covenant without hesitation to anyone considering the installation of a new kitchen or bath.

Sincerely,  
Susan and Fred Webel  
Clinton, CT.

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Dear Covenant Kitchens and Baths,

Just wanted to thank you for the great work on our bath and kitchen. We never would have gotten as good a price for our house without it. Please pass along our thanks to John too.

Take care,  
Jack and Ellie MacDougall  
Westbrook, CT.

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Dear Covenant Kitchens & Baths,

A special "thanks" to you and your father for your guidance. Patience and professionalism. I am thrilled with our new kitchen.

It is a pleasure to do business with someone that actually cares about their client and takes such pride in their work.

You certainly are an asset to the business community and Westbrook is very fortunate to have you.

Sincerely,  
Mary and Sam Cataldo  
Guilford, CT.

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Dear Covenant Kitchens & Baths,

Thank you for all your help and quality work. I am very pleased with my cabinets.

Pat Bedard,  
Madison, CT

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Dear Covenant Kitchens & Baths,

I just want to let you know that the replaced surface on the side of my kitchen island is holding well with no visible bubbles. I am glad we replaced it so no one has to worry anymore. Thank you for your prompt response to my letter, but mostly for standing by your work!

Sincerely,  
Hanna Krauland  
Old Saybrook, CT.

Dear Covenant Kitchens & Baths,

Just want to thank you for a wonderful job done on our new kitchen. It was a pleasure doing business with someone who keeps his word. Everyone who came to work was very pleasant and friendly. We appreciated you coming over after work to fix last minute things. We have gotten many compliments on the job. I never thought the day would come that I would want to show off a kitchen! Thanks to you and your hard-working crew we had a happy Thanksgiving turkey dinner and a joyous Christmas. If we ever need a new bath, you will be the first we call.

Again, thank you for a terrific job.

Sincerely,  
Laurel and Sandi Chase  
East Haddam, CT.

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Dear Covenant Kitchens & Baths,

Dave and I want to thank you for all your time and effort and "patience" in working with us in all stages of our new kitchen. I can not tell you how much we are really enjoying it. Please give us a call and stop by to see it.

Extend our thanks also to your father and father-law.

Sincerely,  
Jayne and Dave Homer  
Madison, CT.

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Thank you, Gerard, Eric & Kira –

You were all so considerate, thoughtful and pleasant to work with.  
I would definitely recommend Covenant!

Judy Whitney

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Dear Covenant Kitchens & Baths,

Thanks so much. My mother is pleased and so am I.

Bob was comfortable to have around and was very sweet to my mother. That is why I hired you because you are a special group of people.

Thanks again,  
Mary Jane French  
Essex, CT.

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Dear Covenant Kitchens & Baths,

Just a note of thanks for the beautiful workmanship and courteous service in putting our kitchen in.

We love to hear the compliments and I certainly am enjoying preparing our meals.

Thanks so much,  
Maureen Slivinski  
Old Saybrook, CT.

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Dear Covenant Kitchens and Baths,

We just wanted to drop a line to tell you how much we appreciated having someone like Ralph install our kitchen.

He was a blessing to have in our home; his work is professional and flawless. His attitude was always cheerful and friendly and he left each day leaving behind no mess to clean up.

We really enjoyed having Ralph here and are very impressed with his workmanship and his character.

The kitchen looks great. Our thanks to you and Ralph.

Sincerely,  
Lori and Rich Forti  
Madison, CT.

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Dear Covenant Kitchens & Baths,

It took a long time for my husband to complete our kitchen but it's finally done and we are extremely pleased with it. We want to thank you for your expert planning and guidance. I do not know if you realize also how much we appreciated your patience and attention to detail. I recommend you to anyone who will listen.

Sincerely,  
Carolyn and Ken Lombardo  
Guilford, CT.

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Dear Covenant Kitchens & Baths,

We are very pleased with the quality and beauty of our new cabinets. They are greatly admired by everyone who sees them.

Sincerely,  
Helen and Dick Regan  
Madison, CT.

Dear Covenant Kitchens & Baths,

The construction and the beauty of our cabinets are superb. The coordination of the whole job could not have been timelier, from the actual kitchen planning to the on-time delivery to the careful installation.

I am not a "door" person. If I had my way all shelves would be open, but in all instances, that is not practical. I would like to see your engineers come up with some kind of a substitute that would not compromise the aesthetics. Inform me if you do.

Sincerely,  
Mr. & Mrs. Jarvis Barton  
Cobalt, CT

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Dear Covenant Kitchens & Baths,

The cabinets are like pieces of furniture, really beautiful. Everyone that comes to visit mentions the beautiful cabinets (very easy to clean).

Sincerely,  
Mr. & Mrs. George Knightly  
Old Lyme, CT.

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Dear Covenant Kitchens & Baths,

We at the Magnano household are very satisfied with this product. They are very easy to clean and the beauty is always restored to its vibrant gloss when cleaning.

Sincerely,  
Mr. & Mrs. Richard Magnano  
Middletown, CT.

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Dear Covenant Kitchens & Baths,

This letter is to thank all of you for the excellent work on the Planells' residence. The owners have recently moved in and they are very pleased with the quality and craftsmanship of your work.

I would be happy to recommend any of you for future work. Please feel free to use me as a reference.

Sincerely,  
Joseph Mucci, AIA  
Old Saybrook, CT.

Dear Covenant Kitchens & Baths,

We want to thank you very, very much for the excellent job you did in remodeling our kitchen and installing our sliding glass door.

You and your employees have been professional, reliable, and very conscientious. We are impressed by your workmanship, and are appreciative of your courteousness and your integrity in standing by your work and in guaranteeing your customers satisfaction. It is refreshing to do business with someone who takes personal pride and responsibility in his craft.

Cordially yours,  
Ilona Robertson  
Westbrook, CT.

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Dear Gerard,

Bob and I were very pleased with our bathroom renovation. All work was done in a neat and timely fashion. The design and cabinetry was excellent. Tile work was exceptional. Kira introduced us to a complimentary countertop that made our small bathroom truly a unique and custom room. Any adjustments which needed to be done were completed smoothly and quickly as work progressed. We are looking forward to future renovation work with Covenant.

Sincerely,  
Gloria and Bob Bradley

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Dear Covenant Kitchens & Baths,

A very belated letter to express our appreciation for your help in redesigning our kitchen and work in bringing it to a satisfactory and timely finish. We are particularly appreciative for the care and concern you gave to every detail and your patient guidance as we tried to figure out what we wanted.

We are extremely pleased with the outcome and only wish we had more time to spend in Old Saybrook so we could enjoy it more, and finally settle in. We still marvel over the amount of added counter and storage space we have!

Friends and neighbors admire it and those who have under taken similar projects are impressed, and envious, of the time frame within which it was accomplished. You have our strongest recommendation!

Our best wishes for an enjoyable and profitable New Year.

Sincerely,  
Angela and Dick Covert  
Old Saybrook, CT.



Dear Covenant Kitchens & Baths,

Enclosed is my final payment on the kitchen cabinets that were installed by Covenant Kitchen & Baths.

Bill and I would like you to know how very much satisfied we are with the final product. We would also like to comment on the skilled craftsmanship that Steve applied on the installation of the cabinets and trim. This is what we were looking for and feel very fortunate to have gotten this with your company.

Much appreciation,  
Bill & Albina Martin  
North Branford, CT.

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Dear Covenant Kitchens & Baths,

Very pleased with the entire job and everyone that worked on it. Many thanks.

Joyce Lebert  
Deep River, CT.

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Dear Covenant Kitchens & Baths,

Both my wife and I were very pleased with the kitchen and bath remodel. The products and workmanship was of high quality. We found Gerard to be a person of high integrity whom listened and responded to our questions and concerns in a prompt professional manner.

I would not hesitate to recommend your company and services to others.

Sincerely,  
Gary R. Harris  
Old Saybrook, CT.

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Dear Heritage,

I love all of my cabinetry. I ordered everything from Covenant Kitchens & Baths in Westbrook. Gerard C. was wonderful with design in every room. The finishes are magnificent. My kitchen is a Bannister finish with a Newport style door, which everyone has commented is just breathtaking. The quality is great, I have two children and the bathroom vanities will look great for years, even with all of the use they will have. I am extremely pleased with all aspects of my cabinetry and thank you for making such a high quality and great looking product.

Carol Apuzzo  
New Canaan, CT.

Dear Covenant Kitchens & Baths,

Thank you for the beautiful kitchen. You were so helpful and a true delight to work with. Please Stop by if you are in the area we are here mostly on weekends.

Regards,  
The Vos'  
Essex, CT.

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Dear Covenant Kitchens & Baths,

This is just to let you know that we are extremely pleased with our remodeled kitchen.

The new layout has given us considerably more cabinet and counter space. The cabinets are of the highest quality and the installer did a superb job of installing them.

Thank you so much. We will certainly recommend you to everyone.

Sincerely,  
Fred and Janet Olchowski  
Madison, CT.

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Dear Covenant Kitchens & Baths,

We enjoyed doing business with Covenant. We appreciate the company's ideals and the selection of cabinetry was top line.

Gerard was very knowledgeable extremely helpful to our installer and most patient. The service level was excellent.

Deborah & Ray Bruen  
Clinton, CT.

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Dear Covenant Kitchens & Baths,

We love our kitchen! Not only is it beautiful it functions very well. It is exactly what I wanted. Our kitchen is fairly small and I had definite ideas of where I wanted things to go. Other designers said I didn't have enough room to do what I wanted but Gerard made it work/ Thank you very much!

Sincerely,  
Mr. & Mrs. Ron Gaudet  
Old Lyme, CT.

Dear Covenant Kitchens & Bathrooms,

We have been very pleased with all phases of the remodel of our kitchen and bathroom. Thank you.

Sincerely,  
Mr. & Mrs. David Odland  
Old Saybrook, CT.

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Dear Covenant Kitchens & Baths,

We are very happy with our new kitchen. Your people tried very hard to do whatever we wanted.

Thank you very much. It was a pleasure to do business with Covenant.

Sincerely,  
Mr. & Mrs. Merle Taylor  
Old Saybrook, CT.

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Dear Gerard, Eric, Kira & Mike:

Thank you for our beautiful kitchen. It was a surprisingly enjoyable 4 and a half weeks with all of you and all of the great subs!! I am recommending you all to all of our friends. Hope to see you all again when we do our master bathroom!!

Best wishes,  
Susan & Charlie

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Dear Covenant,

You took our ideas and wishes and made them real!! Thank you for creating a space that gives us such pleasure every day. We would be delighted to recommend you to future clients.

Thank you again!  
Marty & Jim Travis

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Dear Heritage,

The cabinets are beautiful. Friends have commented on the "painted finish" and how durable it appears. Working with Covenant Kitchens was a pleasure. They are very professional and strive to please.

Sincerely,  
Jeanne Herbst  
East Haddam, CT.

Dear Covenant Kitchens & Baths,

We are very pleased with your work and the results. I was particularly impressed by the pleasantness and courtesy of your work force.

Thanks again,  
Mr. & Mrs. J. Wiesbrock  
Madison, CT.

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Dear Covenant Kitchens & Baths,

Frank and I really enjoyed our association with you, Joe, Gerard and all those connected with Covenant Kitchens. You and Joe “run a very tight ship” and it definitely shows. Again, our thanks for all your help and patience.

Very Sincerely,  
June and Frank Wadsworth  
Old Lyme, CT.

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Dear Covenant Kitchens & Baths,

Just a long overdue note (I finished school a week ago and now have “found” time) to thank you for coming in with the new cabinet door and fixing the “bugs” we had in the kitchen cabinets, etc.

We had a large sit-down dinner last night here, for the Library Ball (our largest since the kitchen was done) and it was a joy to cook, serve and entertain in our remodeled kitchen. Everyone wanted to know who did it, who designed it, etc? So, I imagine you’ll have some business coming soon for several were getting ready to remodel!!

We are really happy with all of the design especially that great “triangle”, it puts everything at our fingertips and that’s critical when you are entertaining a large group.

We appreciate your attention to those final details, which made everything perfect in the kitchen for our experience last night

Sincerely,  
Nancy & Jon Peter Leckerling  
Madison, CT.

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Dear Covenant Kitchens & Baths,

Our sincere thanks for a difficult job, more than well done. We love the kitchen. We had 10 here for Easter dinner.

I actually prepared a great meal and on time. Of course, I had timers going off all hours.

I am still talking back to the microwave and fussing with an unfamiliar dishwasher. All in all, the kitchen works and looks great.

Many thanks for your patience and calm input and for following through on the cabinet finish and island trim issues.

You were a pleasure to work with and we would recommend Covenant Kitchens and Baths without hesitation.

Many thanks,  
Mr. & Mrs. D. Van Dyke  
East Haddam, CT.

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Dear Mr. Ciccarello,

Thanks again to you and your colleague for providing a handful of pins for the cupboard shelves.

As I mentioned to you during our conversation, we bought the house just after you remodeled it for the Gorman's. Mr. Gorman's transfer to North Carolina apparently came just when the remodeling was completed and before they could enjoy it. Their loss turned out to be our gain. It was the kitchen that sold us on the house. My wife had already decided she wasn't thrilled with certain external aspects of the house (especially the rather shallow pitch of the roof) but when we walked into the kitchen where the Real Estate agent was holding court we were overwhelmed by the beauty and airiness of the room. The Corian counter tops and pickled cabinets were just stunning and we decided at that point to make a bid on the house!

So, it was Covenant Kitchens and Baths masterful design and workmanship that made the difference!!

Sincerely,  
Welles and Carol Brandriff  
Old Saybrook, CT.

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Dear Covenant Kitchens & Baths,

Your cabinets are great! Joe Ciccarello did an outstanding job in the design and installation.

Bob Cersosimo  
Westbrook, CT.

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Dear Covenant Kitchens & Baths,

This "thank you" is long overdue but our appreciation has not diminished. We selected Covenant because of your reputation and our instinct that you, your Dad and the rest of your staff were sincere and dedicated professionals.

We could not be happier with our kitchen and would not hesitate to recommend Covenant to anyone!

Sincerest Thanks,  
Frank & Tracy Mendicino  
Madison, CT.

Dear Covenant Kitchens & Baths,

I thought Eric Koch very knowledgeable and gave us exactly the kind of help I was looking for. I had a simple kitchen renovation with respect to major changes, but I had a lot of questions. Eric knew all the answers and was a pleasure to work with.

Eric also gained us some real storage space, which we needed and helped us make decisions to keep us within budget. Our kitchen is gorgeous and would like Eric to stop by when we're finished with the decorating-I'll call when we're finished.

Also, we really appreciated being kept advised as to the project's status-when someone would be coming and the overall progress of the project. A kitchen renovation is disruptive enough but it's easier when you know what you can expect.

Sincerely,  
Susan Ryan  
Madison, CT.

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Dear Covenant Kitchens & Baths,

My wife and I are very pleased with your product. Our new kitchen has tuned out better than we have ever expected. We are constantly getting compliments and praise on the workmanship of your cabinets.

Joe Ciccarello of Covenant Kitchens is truly a professional. He promised delivery and service and followed through with his promise. When you are building a house, delays can be a real problem. Joe's word is golden.

Heritage and Covenant can count on repeat business from me. Feel free to use me as a reference any time.

Joseph Phelan  
Madison, CT.

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Dear Covenant Kitchens & Baths,

We thank all of you for our beautiful kitchen. It is all that we could have wished for. John and I did months of long exploration and gave much time and thought to the project before we decided to contract with Covenant. We visited your showroom 3 times, unannounced, over many weeks before we signed on and each time we were received courteously and attentively and with patience and understanding of our anxiety about undertaking such a large project. Eric saw us each time and he was wonderful! He gave us so much time and the benefit of his expertise before we had given even a verbal commitment to contract with you. Amazingly he seemed to know us so early in the process, to know what might please us, and he seemed to appreciate the boundaries we had set, financially, and he managed to provide us with choices that were beautiful, practical, and within our means. We were confident in his skills and his integrity and we felt secure when we signed on that Covenant was right for us.

We must say also, how happy we were with Adrian. He did such a great job. He worked so carefully, quickly, and expertly and always with consideration for our property and us. He cleaned up and neatened up at each day's end so that we were able to carry on with our daily

living with the least disruption. We enjoyed having him in our home.

We thank you and your entire team for making our kitchen such a joy to look at, work in, and enjoy.

We will be happy to recommend Covenant and your people to others.

Sincerely,  
Catherine De Nunzio  
Durham, CT.

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Dear Covenant Kitchens & Baths,

When Steven and I started looking for cabinets with a very low budget we started at The Home Depot and Lowes, but we were pressed for time and we did not feel comfortable with the service we might get if something went wrong. So, we decided that even though we were going to go over our budget we would rather be comfortable with our choice and not have to worry about chasing someone for answers.

Nancy and Gerard gave us great service – they were always there if we had a question or to rectify a manufacturer mix up. Thank you for making our kitchen come together without any big disasters! Your service is outstanding and that wins over price!

Many Thanks,  
Jackie Del Rocco  
Branford, CT.

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Dear Gerard,

I really appreciate your attentiveness to my request for a new drain for my sink.

It looks terrific and really makes a difference to me.

You are kind, and I do love my kitchen that you designed.

Sincerely,  
Virginia Siege

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Hi! Gerard,

The kitchen project went smoothly. The minor problems you and your staff handled beautifully.

I've had many people say ----our kitchen is one of the loveliest they have seen. Not only does it look good, but its also functional-what a plus!!

My advice to future customers is spend within your budget, plan on life being crazy and always be grateful for the end result.

It was nice getting to know efficient, conscientious, and courteous contractors (friends).

Wishing you all life's very best.

Peace,  
Al & Deneill Pascarelli  
Norwalk

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Dear Gerard,

We couldn't be happier with the way our kitchen and bathrooms turned out. The kitchen not only looks fabulous but also works exactly the way Kathy envisioned that it should. The Master Bathroom is spectacular and the guest bath turned out exactly the way we wanted it to.

The only "complaint" would be that the total implementation of the job took longer than we were told it should.

Having said that, we are very glad that quality was never sacrificed for speed, in terms of both the product and the workmanship involved.

We are extremely pleased with your firm's work and would strongly recommend you to anyone wanting a quality kitchen or bath renovation.

Sincerely,  
Ron & Kathy Rothenberg

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Gerard,

We are enjoying the bathroom and bedroom remodel immensely! Your design ideas went far beyond what we had imagined could be done. All the space in the bathroom, the vanity area with granite, lights mounted on mirror, beautiful cabinets is superb. And having a bathroom that Jim can use (wheelchair accessible) is just wonderful! We also like the walk-in closet and widened bedroom entry area.

Thank you for taking care of the final tile details. We would come home while the job was in progress and admire Jamey's work daily. Thanks also to Kira for her creative input on many details. In fact, your staff and contractors were all quite pleasant.

Thanks for your patience in receiving payment...

Again, many thanks to you and your staff. Merry Christmas and best wishes for the New Year.

Regards,

Donna & Jim



Dear Covenant Kitchens Staff:

Mike and all the others who worked on our bathroom were a pleasure to deal with each day. Our bath has a timeless look and we look forward to enjoying it for many years to come.

Les & Nancy

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March 2010

Dear Gerard, Kira & Staff,

Thank you so much for all the time and effort you put into making our kitchen a joy to behold. It is such a vast improvement over the old one in every possible way and we are thoroughly enjoying it. Pat claims he is going to be taking cooking lessons since his is so inspired by the absolutely beautiful new space.

We definitely understand why you have won so many awards and continue to do so. Best of luck to all of you in your future endeavors. It was so nice meeting and working with all of you.

Sincerely,  
The Murphy's  
Madison, CT